

ULK Elearning Frequently Asked Questions (FAQ) for Students

1. How do I create an account on ULK Elearning?

To create an account:

1. Open a web browser (Chrome, Firefox, etc.).
2. Go to: <https://elearningv2.ulk.ac.rw>
3. Click on Login.
4. Click on Create New Account.
5. Fill in the registration form using a valid email.
6. Submit the form.
7. Check your email and click the activation link.

2. How do I reset my password?

1. Go to the login page.
2. Click on forgotten username /password
3. Enter your email address.
4. Check your email inbox for a reset link.
5. Click the link.
6. Enter a new password and confirm it.
7. Save changes.

3. How do I enroll in a course?

1. Visit <https://elearningv2.ulk.ac.rw>
2. Find your course.
3. Click on the course name.
4. Log in.
5. Enter the enrollment key provided by your lecturer.

6. Access course materials.

4. How does a student submit an assignment?

1. Log in to ULK Elearning.

2. Go to your course.

3. Click on the assignment.

4. Click 'Add submission'.

5. Upload your file.

6. Save changes.

Notes:

- Use a valid email address.
- Keep your password secure.
- Contact your lecturer if you need an enrollment key.

